



# 5 reasons to book with **WST**

1

We handpick our team to ensure their core values match ours. Every person you are in contact with at WST is trustworthy, passionate about what they do, professional in every interaction, flexible with your tour arrangements and dynamic in their thinking.

2

Our Investors in People Silver accreditation means you'll deal with a team of empowered and motivated people who outperform in the educational travel market. Our life-long relationships with our customers are built on a foundation of trust – we are not interested in quick wins or taking tours at any cost!

3

You'll receive award winning customer service, recognised by our win at the British Youth Travel Awards - an organisation dedicated to recognising the best providers in educational travel.

4

We promise that we put the customer at the heart of everything we do. And we can prove it through our government standard Customer Service Excellence award which we've held for the last 4 years.

5

Our safety procedures are above industry standard – we've passed every School Travel Forum safety audit for the last 6 years running with zero recommendations to improve. Doing just enough is not enough for WST. We continually raise the bar and raise our standards to ensure we offer reassurance and peace of mind to our customers.

*Please convey my compliments to your entire staff for exceeding expectations for our trip this year. It was truly a commendable performance. I know these things do not happen without a great deal of effort on the part of everyone, and I want you to know how much I appreciate your hard work. Keep up the good work.*  
Palmer's College, New York, February 2016

**WST**

[WWW.WSTTRAVEL.COM](http://WWW.WSTTRAVEL.COM) CALL OUR SPECIALIST TEAM ON 01253 441900