

Pricing Coordinator

About The Role

Title: **Pricing Coordinator**

Reporting to: **Commercial Team Leader**

Location: **Bispham, Blackpool**

Are you ready to embark on a rewarding journey with Next Generation Travel Group? We're not just another company; we're the driving force behind the UK's most exciting educational travel brands. If you're someone who thrives in a collaborative and supportive environment, then you're exactly who we're looking for.

We're looking for a driven and detail-oriented Pricing Coordinator to join our dynamic commercial team. In this exciting role, you'll be at the heart of creating tailor-made travel experiences, providing bespoke quotations for our internal customers across WST Travel, Study Experiences, and Anglia Tours.

If you have a passion for travel, a keen eye for detail, and thrive in a fast-paced environment, this is the perfect opportunity for you. You'll play a key role in ensuring we not only meet but exceed our service level agreements, delivering exceptional customer service and securing the best value for money for our customers.

Join us and be part of a team that brings incredible travel experiences to life!





What you can expect in return

- Monday to Friday, 35 hours per week, with options to work 08:00–16:00, 08:30–16:30, 09:00 – 17:00 (flexible working hour requests can also be considered around term time).
- Annual salary reviews linked to performance.
- Reward and recognition programme.
- Pension scheme after a qualifying period (we'll contribute 3%).
- Access to company funded Health and Mental Wellbeing resources.
- 25 days annual leave plus bank holidays, rising by 1 day for every 5 years of service up to a maximum of 30 days.
- Up to 10 days un-paid leave can be requested (subject to approval).
- Training, development, and progression opportunities.
- Team events.
- Onsite car park and close to public transport.
- A people focused, customer centric environment with an amazing support network. We have built an exciting, energetic, and innovative culture by working together.

What will your role look like

- Work as part of the commercial team, creating tailor-made tour quotations
- Arrange quotations for customers across the NGT Group.
- Create and manage UK, European, and Worldwide educational tour quotations
- Provide expert travel quotes to meet customer needs accurately and efficiently
- Deliver outstanding customer service and ensure the best value for money
- Handle internal enquiries and offer expert advice on destinations
- Maintain the data contract loading system
- Work closely with internal teams to meet service level agreements
- Ensure accuracy and attention to detail in all quotations

Are you the right person?

- Positive and self-motivated, with a proven ability to deliver exceptional customer service.
- Strong problem-solving skills and the ability to work under pressure and meet deadlines.
- Excellent organisation, time management and attention to detail.
- Strong Excel and accounting skills, with good numeracy and commercial awareness.
- Ability to follow processes while suggesting improvements.
- Adaptable, flexible and a team player.

Desirable

- Knowledge of the travel market and worldwide destinations, particularly in Europe
- Ability to speak French, German, or another language (beneficial but not essential)
- Strong understanding of UK geography

If you're ready to take on a role where your ideas are valued, your efforts recognised, and your potential unleashed, then we want to hear from you. Join us in shaping the future of educational travel and be part of something extraordinary. Apply now and let's embark on this journey together!